Jonathon Joel Moreno

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(979)-595-6447

# *Summary*

| **Languages**   * English * Spanish |
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# *education*

| Sam Houston State University *Huntsville, Texas*   * Bachelor’s in Computer Science with a focus in Information Assurance   **Relevant Courses**   * Data Structures * Database Management Systems * Information Assurance Fundamentals * Information Security | 2015-2021 |
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# *employment*

| Office Manager | 2015-2022 |
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*Art’s Fencing and Custom Doors*

* Lead CAD designer for custom iron work
* Maintained company’s website
* Installed automated gates and telecom wiring
* Managed the invoicing through QuickBooks

| Robot Technical Support Specialist II | 2022-2024 |
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*Diligent Robotics*

* Assessed and troubleshoot technical robotic issues across a fleet of robots
* Offered second tier support
* Maintaining a 24/7 operation
* Manage and respond to the technical support needs of clinical staff across multiple sites.

# *computer skills*

## Programming Languages

* Java, C++, Python, Ada, GO, Bash, React
* Familiar with HTML, CSS, JavaScript, PowerShell, zsh, bash

## Software

* Database: Microsoft SQL Server and Microsoft Access
* Platforms: Windows, Linux (Ubuntu, Kali), MacOS
* Microsoft Office Suite, Splunk, Sleuth Kit, Jira

**Experience**

* Network protocols
* Encryption protocols
* Front-end and Back-end experience
* Mobile App development
* Robotics technical support
* Setting up Virtual machines
* Soldering and wiring